

FOI REQUEST NO. LEX3422

Request for:

1. Current version or the most recent previous version of policies, guidelines, directives, rules and procedures governing the processing and handling of complaints about interference with the privacy of individuals.
2. Current version or the most recent previous version of policies, guidelines, directives, rules and procedures governing the following:
 - a. Management of online access to the Australian electoral roll.
 - b. The detection and prevention of unlawful disclosures of protected information via the AEC's website.
3. What measures are currently implemented to detect suspicious or excessive access, via the AEC's website, to protected information held on the Australian electoral roll.
4. How many times protected information held on the Australian electoral roll was accessed, via the AEC's website, from a narrow range of IP addresses during the past 3 months.

SCHEDULE OF RELEASED DOCUMENTS

Doc No.	Description	Date
6	Complaints Management Policy Available on the internet: https://www.aec.gov.au/about_aec/publications/policy/files/complaints-management-policy.pdf	March 2018
7	Privacy Policy Available on the internet: https://www.aec.gov.au/footer/Privacy.htm	21 January 2021
8	Complaints Management Procedures	February 2015